

HPMS E-Mail

Date: April 09, 2020

Subject: Release of a New COVID-19 Mailbox for MA and Cost Plans

CMS is pleased to announce the release of a new **COVID-19 mailbox for Medicare Advantage organizations (MAO) and Section 1876 Cost Plans**. Effective immediately, MAOs and cost plans should submit any MAO and cost plan COVID-19 policy and benefit related questions to this mailbox at the following link: <https://MA-COVID19-policybenefits.lmi.org>. CMS encourages plans to review the available resources in the COVID-19 mailbox before submitting a question.